



## Otago Polytechnic International Student Orientation



# Dunedin

<https://www.youtube.com/watch?v=4mB5KwenCzI>

- Forsyth Barr Stadium
- Many beautiful buildings...one of the most famous being the Dunedin Railway Station



# Beaches, Wildlife, Walks.....

St Clair, Tunnel Beach, Pineapple track, Ross Creek – Glow worms



# The Otago Region

\* The Otago Region second largest in New Zealand, population 240,000

\* 60% live in Dunedin



# Withdrawals, Refunds, Attendance and Contact details

- ▶ Students to receive a **refund** when they withdraw from a programme/courses prior to 10% of their programme/course elapsing. **(usually within the first 2/3 weeks)**
- ▶ All policies are found on our website including the **terms and conditions of enrolment** [www.op.ac.nz](http://www.op.ac.nz)
- ▶ Please make sure you update your address and **contact details** by either accessing the student hub or informing Customer Services directly.
- ▶ **Attendance** at all classes, online or on campus, is compulsory as a condition of your student visa. Any explained absences must be communicated to your lecturer. Poor attendance and/or progress can affect your next visa application.

# I D Card

- ▶ Library card
- ▶ Gym card
- ▶ Discount Card (Student discount at some retail shops)
- ▶ Printing Photocopying (top up required)

## Wifi access

Eduroam - To log-on to eduroam use your student username with **@op.ac.nz** added at the end.

- ▶ For example, **smithj1@op.ac.nz**.
- ▶ Use your standard **network password** to gain access
- ▶ For more information go to **I T Support services** in the Hub.



# Recreation

## Unipol - Gym

Free entry with ID card

## OUSA Clubs & Societies Centre

\$4 vegetarian lunches daily

## OPSA

Student committee and social activities

Cheap copying service and printing

## Tourist activities



## Support - Dunedin Community

- ▶ Ethnic Affairs Language Line
- ▶ Ministry of Education Guide for international students
- ▶ Citizens Advice
- ▶ Community Law Centre
- ▶ Student Job Search
- ▶ Dental School

## Spirituality and Religion

Many faith communities in Dunedin would welcome you – numerous Christian churches here, also a Buddhist Centre, a Mosque, a Synagogue

Chaplaincy Service - Steve Downey



# Unicare Medical and Travel Insurance and Doctors appointments



**Please notify Unicare immediately of any pre existing medical condition**

Keep all **receipts** from prescriptions and appointments for insurance claims.

For **insurance claims re theft** you will need receipts from purchases, and a police report.

We will provide support to complete claim forms and follow ups with Unicare

**For General Health advice** – Healthline 0800 611 116

**For Doctor appointments:**

**Otago Polytechnic Student Health service - Pocketlab** – phone and video appointments - access through Pocketlab student portal on Kapehu Doctors are available daily. Prescriptions and specialist referrals available.

- ▶ For urgent but **non-life-threatening** appointments – Urgent Doctors and Pharmacy is at 18 Filleul St in the city, and is open till 10pm.
- ▶ For **urgent medical attention** - Dunedin Public Hospital emergency department

**Emergency Contact phone number in NZ is 111. This is for Police, Fire or Ambulance**



# Rental Accommodation in Dunedin

**Flatting: (shared house)** Please be aware that most flats require a fixed term lease of twelve months from January to December. However, if you arrive during the year, you may be able to take over an existing lease from a previous student. OPSA for Tenancy issues

**[www.trademe.co.nz](http://www.trademe.co.nz) Facebook groups – Otago Flatting goods**

**Real Estate companies**

## Backpacker Accommodation

If you are looking for inexpensive, short term accommodation there are a number of hostels in the city centre

## Homestay Service – New Zealand Homestay

This can be a good option for the first 4 weeks of your stay in Dunedin. Please see Student Success for further details.

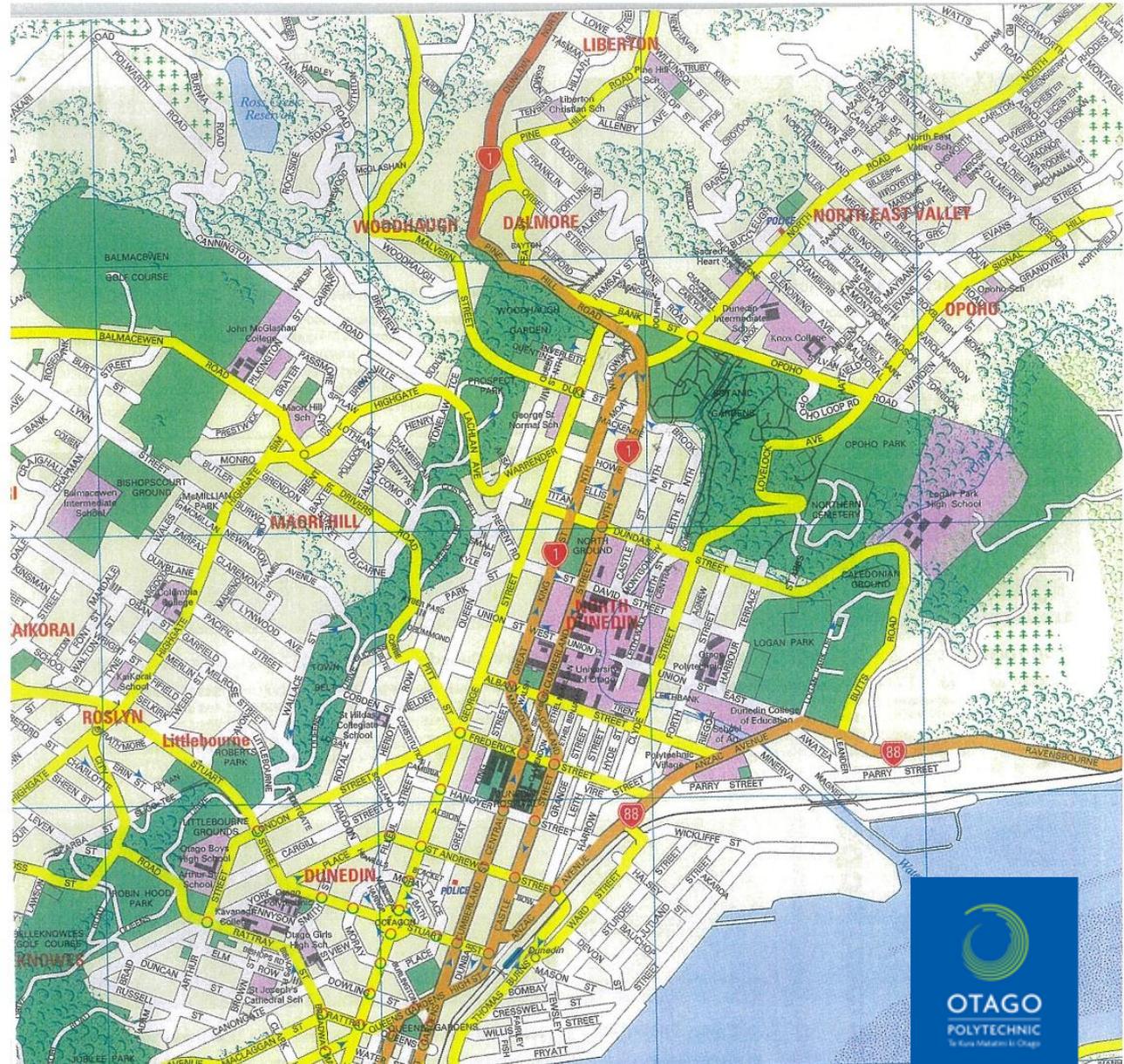


# Accommodation

- Flats - shared house
- Studio apartments
- Homestay Service
- Te Pa - Student Village

## Where?

- Student area
- North East Valley/Opoho
- Dalmore/Pinehill
- George Street North



# Kiwi Culture

Kiwis speak fast and use many slang words

Maori words are part of everyday language

Kia Ora, Aotearoa, kai, whanau

Selection of Maori words in Pre Departure Guide

Shopping on Monday to Friday 9am - 5.30 or 6pm

Saturday and Sunday 10am - 4pm



## Alcohol, Drugs, Smoking

The legal age to buy alcohol in NZ is 18 years old and I D is required e.g. NZ drivers licence, passport or **Kiwi access**

It is illegal here to possess or consume / smoke drugs including cannabis, ecstasy, heroin, methamphetamine and LSD.

Smoking is prohibited in all bars, clubs, pubs, offices, work places, shopping areas and public transport.

Otago Polytechnic is a smoke and vape free campus

# Transport - Driver's Licence

You can drive in New Zealand for a maximum of one year if you have a driver's licence in your home country or an international driving permit. For information about driving or cycling in NZ [www.nzta.govt.nz](http://www.nzta.govt.nz).

Please make sure you arrange car insurance. **AA Insurance**

Please note cycle helmets must be worn at all times

On the buses - Bee card - \$2.00 trip within Dunedin and Mosgiel – tap on and off.

**Bus timetable** available online



# Employment Assistance

- ▶ Inland Revenue for IRD number
  - ▶ 0800 227 774
  - ▶ Forms available on the website
- ▶ Apply online OR take your completed application form with original and legible copies of supporting documents to either:
  - ▶ Automobile Association (AA) Driver Licensing Agents, or
  - ▶ Post Shops.
- ▶ **Careers Advisory Service** at Student Success  
CV writing, interview skills, career planning

# Banking

Most New Zealanders keep their money in bank accounts, and pay for purchases using cash, EFTPOS cards, or credit cards.

If you want to open a bank account you will be asked for two forms of identifications. Apply online for an appointment with most banks.

*We can provide you with a letter to verify your Dunedin address – see Student Success Green Desk in the Hub.*



# Support at Otago Polytechnic

## Student Success in the Hub - services we provide

**Student Advisors**

**Pastoral Care and Advocacy**

**Wellbeing and Counselling**

**Accessibility – learning assessment needs**

**Academic Support – APA Referencing, essay writing and study skills**

**Careers Advice**

**OPSA - Otago Polytechnic Students Association**

**Student Services booklet**

**Teaching staff in your school - are available to support you**

**Policies - OP Website e.g. harassment and bullying**



# The Education Code of Practice 2021

## (Pastoral Care of Tertiary and International Learners)

- ▶ Otago Polytechnic is an approved signatory to the Code
- ▶ The Code supports the wellbeing of tertiary and international learners enrolled with New Zealand education providers.
- ▶ It sets out the requirements that education providers must meet for the wellbeing and safety of their learners.
- ▶ DRS Complaints Scheme

# International Student Support

Located at Student Success (Green Desk in Hub)

You are welcome to come and see us at any time, or make an appointment.

We can help with –

- ▶ Visa enquiries
- ▶ Insurance claims
- ▶ Advocacy and course advice
- ▶ Liaison with your lecturers
- ▶ Kiwi Culture

The emergency on call phone number is 021 735 421

Join our Facebook page –

Otago Polytechnic International Students Dunedin campus.

